

## **Department of Business Regulation**

Insurance Division
1511 Pontiac Avenue
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## **Industry Alert 2017-2**

## Division of Motor Vehicles Computer System Upgrade New 8 digit RI Drivers' Licenses

Effective July 5, 2017, the Rhode Island Division of Motor Vehicles (DMV) implemented a new computer system, the Rhode Island Modernization System (RIMS). The upgraded system is designed to issue **new** RI drivers' licenses with 8 digits. This is a change from the current 7 digit drivers' licenses in use today, but existing 7 digits drivers' licenses will continue to be valid. The change to 8 digits impacts all new RI drivers' licenses issued on or after July 5, 2017.

In light of the change to 8 digits for all **new** RI drivers' licenses issued, all licensees must reprogram computer systems as soon as possible to accommodate both the new 8 digits drivers' licenses and the current 7 digit licenses. Systems that could be impacted may include, but not limited to, quoting, underwriting/rating, claims handling, data reporting. Licensees are also required to reach out to all vendors impacted by the new 8 digit drivers' licenses. As previously noted, all 7 digit numbers are valid and are not expected to change.

It's our understanding that the <u>RI Insurance Verification System (RIIVS)</u> is not impacted by the expansion to 8 digits. RIIVS was initially programmed to accommodate up to 10 digit license numbers.

Information on the upgrade to DMV's computer system may be found here: <a href="http://www.dmv.ri.gov/rims/">http://www.dmv.ri.gov/rims/</a>

Elizabeth Kelleher Dwyer Superintendent of Insurance July 17, 2017